FEVERDREAM VR

PRIVACY POLICY

Deletion requests: Any user, regardless of location, may request deletion of personal data collected or stored by FeverDream VR by emailing alisdairr@outlook.com with the subject "FeverDream VR Data Deletion Request." There is no fee.

We take your privacy seriously. This policy explains who we are, what personal information we collect, how and why we use, store, and share it, your privacy rights, and how to contact us.

FeverDream VR is operated by Alisdairr, an independent game developer who is not a registered company, LLC, or other incorporated legal entity. When applicable, Alisdairr is the "controller" responsible for the personal information described in this policy.

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1. Key Terms

Term	Meaning
We, us, our	Alisdairr, the independent developer of FeverDream VR. Email: alisdairr@outlook.com.
Personal information	Information relating to an identified or identifiable individual.
FeverDream VR	The FeverDream VR application and the services operated by Alisdairr in connection with it.

2. Personal Information We Collect About You

We may collect and use the following categories of personal information when needed to provide or support FeverDream VR:

Category	Information collected or processed
Contact and support identifiers	Your name, email address, Internet Protocol address, or a support/account reference if you provide it directly to us, contact us, or if it is reasonably required to operate or support the service. We do not request or access Meta USER_ID or USER_PROFILE for entitlement checks.
Authentication, payments, and entitlement	Authentication and payment processing are performed by Meta and are subject to Meta's privacy policy. Meta's Platform SDK performs the app entitlement check. FeverDream VR uses the entitlement result only to determine whether the app may continue; it does not use USER_ID or USER_PROFILE for that entitlement check.
Support information	If you contact us, we may collect the information you choose to provide, such as details about other programs or games, to diagnose issues and make support recommendations relating to FeverDream VR.
Approximate location	We may process an approximate location, such as region or country, when needed for service availability, licensing, tax, or legal compliance. We do not collect precise GPS location for these purposes.
VR usage data	We may collect gameplay data, session duration, performance information, and in-game interactions to operate the app, diagnose problems, and improve performance and user experience on Meta Quest.

If information is required to provide FeverDream VR and you do not provide it, this may delay or prevent us from providing the relevant service.

3. How Your Personal Information Is Collected

We collect most personal information directly from you through in-game interactions or when you contact us. Depending on the service you use, we may also receive information:

- from Meta or another platform service provider, but only where necessary for a feature you use;
- from a third party with your consent, such as a payment provider;
- from cookies or similar technologies on our website, if used;
- from publicly accessible sources where lawful and relevant; or
- when you directly initiate a request or communication with us.

4. How and Why We Use Your Personal Information

We use personal information only when we have a lawful basis, such as performing our contract with you, complying with a legal obligation, pursuing a legitimate interest that is not overridden by your rights, or acting with your consent.

Purpose	Lawful basis or reason
Provide and support FeverDream VR	Performance of our contract with you and steps taken at your request.
Improve performance, reliability, and user experience	Our legitimate interest in delivering an efficient, stable, and useful service.
Prevent fraud, abuse, and unauthorized access	Our legitimate interests and compliance with legal or regulatory obligations.
Respond to support requests and maintain customer records	Performance of our contract, our legitimate interests, and compliance with legal obligations.
Comply with audits, enquiries, investigations, tax, and other legal duties	Compliance with legal and regulatory obligations.
Send promotional communications where permitted	Our legitimate interests or your consent, where consent is required.

We process special-category personal information only where permitted by law and, where required, with your explicit consent.

5. Promotional Communications

We may send you updates about FeverDream VR, including game updates, promotions, or new services, where the law permits. Where consent is required, we will ask for it separately and clearly. We do not sell personal information or share it with organizations outside FeverDream VR for their own marketing.

You may opt out at any time by:

- emailing alisdairr@outlook.com; or
- using the "unsubscribe" link in an email or the applicable opt-out instruction in a message.

6. Who We Share Your Personal Information With

We may share personal information only as necessary with:

- service providers that help deliver or support FeverDream VR, including Meta and hosting or analytics providers;
- third parties you approve, including a service you choose to link or a payment provider; and

- law enforcement agencies, courts, regulators, or professional advisers where required by law or reasonably necessary to protect legal rights.

We require service providers to protect personal information and use it only for the services they provide to us or to you. We do not share personal information with other third parties unless described in this policy, approved by you, or required by law.

7. Personal Information We Sell or Disclose for a Business Purpose

We do not sell personal information. We disclose personal information to service providers only for the operational purposes described in this policy.

8. Where Your Personal Information Is Held

Information may be stored by us or by service providers described in Section 6. Some providers may be located outside the United Kingdom or European Economic Area. Section 10 explains international transfers.

9. How Long Your Personal Information Will Be Kept

We keep personal information only for as long as needed to provide services, respond to questions or claims, maintain security, and meet legal recordkeeping obligations. Retention periods vary by data type and purpose. We delete or anonymize personal information when it is no longer needed, unless continued retention is required by law or reasonably necessary to establish, exercise, or defend legal claims.

10. International Transfers

To deliver services, we may transfer personal information outside the United Kingdom or European Economic Area, including where a service provider is located abroad or you use the service from another country. Where required, we use appropriate safeguards for these transfers. Contact us for more information.

11. Your Rights Under UK and EU Data Protection Law

Depending on where you live and subject to legal conditions and exceptions, you may have the right to:

Right	Description
Access	Receive a copy of personal information we hold about you.
Rectification	Ask us to correct inaccurate or incomplete personal information.
Erasure	Ask us to delete personal information in certain circumstances.
Restriction	Ask us to restrict processing in certain circumstances.
Portability	Receive certain information you provided in a structured, commonly used, machine-readable format or have it transmitted to another party.
Object	Object to direct marketing and, in certain situations, processing based on legitimate interests.
Automated decisions	Not be subject to certain decisions based solely on automated processing that produce legal or similarly significant effects.

12. Your Rights Under the CCPA and Similar US Laws

Where applicable, you may have the right, free of charge, to:

Right	Description
Know and access	Request information about the categories, sources, purposes, recipients, and specific pieces of personal information we collect.
Delete	Request deletion of personal information we collected from you, subject to applicable legal exceptions.
Correct	Request correction of inaccurate personal information.
Non-discrimination	Receive equal service and pricing when you exercise a privacy right.

13. Keeping Your Personal Information Secure

We use appropriate technical and organizational measures designed to prevent personal information from being accidentally lost, altered, disclosed, used, or accessed without authorization. Access is limited to what is needed for the purposes described in this policy. We maintain procedures for suspected data breaches and will notify affected users and regulators where legally required.

14. How to Exercise Your Rights and Request Deletion

> **Any user, regardless of country or region, may request deletion of personal data that FeverDream VR has collected or stored. There is no charge for making a deletion request.**

To request deletion:

1. Email alisdairr@outlook.com with the subject **FeverDream VR Data Deletion Request**.
2. Include enough information for us to locate your records, such as the email address you used to contact us and any relevant support or account reference.
3. State that you want the personal data associated with you to be deleted and identify any particular data or service involved, if known.

We may ask for reasonable additional information to verify that the request relates to you. Please do not send a passport, driving licence, or other government identification unless we specifically ask for it and explain why it is necessary.

After verification, we will delete the personal information covered by your request from our active records and direct relevant service providers to delete it where applicable, without undue delay and within the time required by law. We will confirm when the request has been completed.

We may retain limited information where deletion is not permitted or required, including where necessary to comply with law, maintain security, prevent fraud or abuse, resolve disputes, enforce agreements, or establish, exercise, or defend legal claims. If we cannot delete any requested information, we will explain the reason unless the law prevents us from doing so.

This procedure covers data controlled by FeverDream VR. Meta controls information held independently in a Meta account or by the Meta platform; requests concerning that information must be made through Meta's own privacy controls.

15. Changes to This Privacy Notice

We may update this privacy notice from time to time. We will publish the revised notice and change the last-updated date above. Where appropriate, we may also notify you through our website, the app, or another available contact method.

16. How to Contact Us

For questions about this policy, the information we hold, or a privacy-rights request, email **alisdairr@outlook.com**.

17. Do You Need Extra Help?

If you would like this notice in another format, such as audio, large print, or braille, contact us using the email address above.

> **Data deletion quick reference: Email alisdairr@outlook.com with the subject "FeverDream VR Data Deletion Request." Requests are available to every user and are free of charge.**